

**Duke, Daphne**

---

219491

**From:** JOHNSON, CYNTHIA [CJOHNSON3@scana.com]  
**Sent:** Monday, October 05, 2009 9:28 AM  
**To:** CLECreport  
**Subject:** CLEC Quarterly Service Quality Report for SCANA Communications, Inc.  
**Attachments:** Regulatory Filing - PSC CLEC Service Quality Report - Quarterly.doc

This is the CLEC Quarterly Service Quality Report for SCANA Communications, Inc., Docket No. 2000-536-C Order No. 2001-137, for the Third Quarter 2009 reporting period.

-----

**Please note:**

SCANA Communications, Inc. has moved to a new location. Effective immediately, the mailing address for all correspondence is:

**SCANA Communications, Inc.**  
**Mail Code B212**  
**Attn: Regulatory Filings**  
**220 Operation Way**  
**Cayce, SC 29033-3701**

Previously:  
SCANA Communications, Inc.  
1426 Main Street  
MC 107  
Columbia, SC 29201

For information purposes only, this is our new physical address:

SCANA Communications, Inc.

Mail Code B212

100 SCANA Parkway

Cayce, SC 29033-3712

*Please do not send any correspondence to this address.*

In addition, the phone numbers for SCANA Communications, Inc. have not changed. If you have any further questions, please contact me at 803-217-8817.

Jeffrey Clyburn

Manager – Finance and Administration

[jclyburn@scana.com](mailto:jclyburn@scana.com)

*Cynthia Potts-Johnson*

*Administrative Assistant*

*SCANA Communications, Inc.*

*Mail Code B212*

*Cayce, SC 29033-3701*

*Phone 803-217-7318*

*Fax 803-217-9721*

[cynthia.johnson@scana.com](mailto:cynthia.johnson@scana.com)



Mail Code B212  
220 Operation Way  
Cayce, South Carolina 29033-3701  
(803) 217-7383 Fax: (803) 217-9721

**SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT**  
**SOUTH CAROLINA OPERATIONS**

COMPANY NAME SCANA Communications, Inc.  
QUARTER / YEAR 3rd / 2009

Month:	<u>Jul</u>	<u>Aug</u>	<u>Sep</u>
Number of Customer Access Lines	<u>0</u>	<u>0</u>	<u>0</u>
Trouble Reports / Access Line (%)	<u>0</u>	<u>0</u>	<u>0</u>
Customer Out of Service Clearing Times (%)	<u>0</u>	<u>0</u>	<u>0</u>
New Installs Completed w/in 5 Days (%)	<u>0</u>	<u>0</u>	<u>0</u>
Commitments Fulfilled (%)	<u>0</u>	<u>0</u>	<u>0</u>

Comments / Explanations: No Low Bandwidth Customers

---

Person Making Report / Contact Information: Oscie O. Brown, General Manager  
803-217-8807